SECURING STRONG PARTNERSHIPS IN CARE

WLGA, ADSS Cymru, Care Forum Wales,
The Registered Nursing Home Association & The UK Home Care Association
Memorandum of Understanding (February 2009)

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INTRODUCTION

1. WLGA, ADSS CYMRU, Care Forum Wales, The Registered Nursing Home Association and the UK Home Care Association have agreed that a Memorandum of Understanding should be agreed between them and issued to all members of all five organisations and to stakeholders such as the Welsh Assembly Government and CSSIW.

2. This Memorandum addresses certain challenges facing the health and social care sector over the next decade. It takes account of the Strategic Guidance issued by Welsh Assembly Government in Fulfilled Lives, Supportive Communities, Designed for Life, and Promoting Partnerships in Care. These documents identify significant challenges for the health and social care sector over the next 10 years.

3. The Memorandum identifies means by which the five participating organisations will examine these challenges, discuss their implications and consider what recommendations could be made to their respective members to ensure that their strategic objectives are attained.

4. A particular aim of the Memorandum is to encourage a strategic, inclusive and consistent approach to service planning at a local level, which results in high quality, cost effective services to meet the needs and aspirations of citizens.

5. This Memorandum marks a significant move towards a new climate of relationships between local government and independent social care providers in Wales.

The Partners

6. **THE WELSH LOCAL GOVERNMENT ASSOCIATION** (WLGA) represents the interests of local government and promotes local democracy in Wales. It represents the 22 local authorities in Wales and the 4 police authorities, 3 fire and rescue authorities and 3 national park authorities are associate members. The WLGA promotes better local government and supports authorities in the development of polices and priorities which will improve public services and democracy.

7. **ADSS CYMRU** is the acknowledged leadership organisation for social services and social care in Wales, working in liaison with key partner organisations to further the social care agenda.

8. **CARE FORUM WALES** is the leading professional association for independent sector care providers in Wales. It represents all categories of social care in all settings, these include domiciliary, residential and day care services for adults and residential services for children.

The CFW mission is to engage and professionally support independent providers, to improve the quality of services and promote the Care Council for Wales workforce development agenda.

9. **THE REGISTERED NURSING HOME ASSOCIATION** is a UK wide representative body for owners of nursing homes, which is very active in Wales. Formed in 1968, it celebrated its Fortieth Anniversary in May 2008. The RNHA works very closely with CSIW, WLGA, SSIA and WAG to promote and further the healthcare services provided to patients in our member homes in Wales.

10. **THE UNITED KINGDOM HOME CARE ASSOCIATION** is the representative professional Association for independent sector providers of domiciliary care services.

11. We acknowledge the help we have had from the Social Services Improvement Agency in agreeing this important Memorandum.

12. **WE RECOGNISE** a context in which:

- social care is and will be provided by a range of organisations in the statutory, voluntary and private sectors
- local councils have a responsibility to help shape the provision of social care in their localities so as best to meet the needs and preferences of all their citizens.

13. **AND THAT** requires maturity in relationships between us, so that we all

- respect each others' commitment to best outcomes for people in need
- understand the constraints we are each under
- recognise growing demands of population change, citizens' expectations, and regulation, the realities of public expenditure restraint and the reality of private and charitable providers needing to operate on a commercial basis
- identify areas for efficiency and effectiveness improvements in all sectors to maximise the use of available resources and avoid duplication of functions between agencies

MEETINGS

14. The Leadership of each of the parties to this Memorandum will meet at least three times per annum to discuss the matters to which it appertains. The aim of these meetings will be to promote constructive co-operation between all parties involved in providing care and support services by encouraging ways of working that:

- promote positive outcomes and good quality care for people using services,
- promote mutual trust,
- encourage openness and transparency,
- result in fair treatment for all parties involved, including care staff, and
- seek problem solving solutions and their implementation to resolve issues identified.

15. At these meetings, the parties will seek to reach the best possible shared understanding of:

- population needs and preferences
- the evidence-base as to best ways of meeting needs
- our respective priorities and forward plans
- efficiencies that could be achieved by better working together
- agree a message that will be conveyed to our members, to regulators and to Government.

16. We will be:

- urging our members throughout Wales to construct Council-area-based mechanisms for regular dialogue between Council commissioners and care-managers and representatives of independent sector providers of social care
- seeking to construct a mature and realistic context for relationships and engagement between our members across Wales, including means of addressing the sensitive issue of the fixing of fees to be paid for care
- working together to influence WAG's Guidance on commissioning and procurement/contacting in social care, and to convey to WAG the progress we are making in relationships between our organisations.

17. In doing this we will demonstrate commitment to delivering improved outcomes by working together with and for people who need social care.

COMMUNICATIONS & PARTNERSHIP WORKING

18. Regular dialogue between the commissioners and providers of social care locally in Council areas throughout Wales is vital to the healthy development of provision and optimising the meeting of needs and preferences.

19. Effective engagement between commissioners and service providers is essential to ensure that strategic plans take account of the independent sector's ability to respond to the demand for services. Service providers need to be aware of the strategic intentions of commissioners and take these into account in their business planning.

20. Fulfilled Lives Supportive Communities identifies changes and development in social services in the period up to 2018. It commends the development of local independent sector forums as a good basis for engaging the experience and resources of the independent sector to contribute to more effective, consistent and higher quality services across Wales.

21. The Parties to this Memorandum will encourage the establishment of local independent sector forums to facilitate the effective planning and delivery of services. Lack of engagement of a significant number of service providers through representative bodies or other networks will hinder the implementation of change.

22. Given that context, and to facilitate this dialogue, Councils should identify the organisation (s) which can evidence the claim to represent the largest number of local care-providers, encourage all providers to join those organisation() as the focus through which they will talk with the sector, and convene meetings at least four times a year with them., ensuring a good balance between residential and domiciliary care providers. In turn, provider organisations will encourage local representatives to participate fully in meetings along these lines.

23. Such forums appear to work best where the independent sector contribution is supported by a professional officer who can canvas opinion, ensure balance, work on and add to the evidence base, and negotiate within relationships.

COMMISSIONING & CONTRACTING

24. Pressure on resources has led to an increase in tensions between commissioners and service providers with regard to the fees paid for the provision of services.

25. The local meetings will focus on the parties contributing to shared understandings of needs and preferences of citizens who may require social care and how they are changing and will change:

- the current shape, quality, adequacy and sustainability of social care provision
- the evidence-base about how needs are best met
- the intentions and forward plans of commissioners and providers in terms of how they want to "re-shape" services
- constraints and demands on all the parties, including, for providers, the availability of suitable labour, buildings and fabric, public expectations, regulatory requirements, cost shifts and trends, demand and take-up; and, for commissioners, the corporate priorities of the Council, the demands and responsibilities it must meet throughout social care and across all its duties, regulatory requirements, public expectations, availability of suitable labour, shifts in need and demand, the funding made available to the Council by WAG (and its underlying assumptions)
- planned changes which will impact on other parties
- how the parties can work together to re-shape social care locally to deliver better fit with needs and preferences, better value for money, sustainability, and better outcomes for citizens in need individually and collectively.

26. Together with compliance with their respective statutory obligations, the contract for service provision is the focal point of the contractor-provider relationship. As a general point of good practice, contracts should be fair and equitable, with a balance of duties, responsibilities and obligations between all parties. The partners to this Memorandum will discuss the form and content of contracts for care services with the aim of promoting mutual trust, drawing on current standing guidance and consumer research findings and recommendations.

27. Rational fee-setting is vital to the sustainability and quality of care provision, and to the capacity of the Council to meet its full range of responsibilities and a wide range of needs, as well as to fix an acceptable level of Council Tax. It is essential that the specific issue of fee-setting is on the agenda for those regular local discussions between Council commissioners and independent providers of social care.

COMMISSIONING & CONTRACTING

28. However it is important that these discussions on fees take place in the broader context of building relationships and understanding which we have described, and do not come to dominate and crowd-out that broader remit.

29. The dialogue on paying for care must aim to reach a shared understanding of the whole picture:

- from the provider perspective, how demand and take-up is shifting, how costs are moving (especially for labour, buildings, fabric, and of regulatory requirements), and viability and sustainability in the sector
- from the commissioner perspective, how the Council wants to re-shape social care provision to best meet changing needs and preferences and deliver best outcomes and value for money, how it will develop and advance its commissioning intentions (including by the reward structure which will reflect those services it wishes to grow and the quality of them), the overall funding available, demands and priorities competing for its resources, WAG expectations and assumptions, regulatory requirements and behavioural changes necessary to achieve the outcomes desired

30. This dialogue will be assisted by the use of the available methodologies. The Toolkit developed for Wales by William Laing and other such models can contribute to understanding of cost trends and pressures for providers. Commissioning strategies, as they are worked-up and agreed by Councils and their key partners, will identify trends in needs and preferences, best ways of meeting needs, achievable system-wide efficiencies, and how the Council wants to re-shape provision. Councils' corporate statements will set out plans, available resources and how priorities will be determined.

31. Dialogue will be built on mutual respect and recognition that no one of these factors/analyses can dominate to the exclusion of others, and that the Council must, first, show that it has consulted carefully, listened to, understood and taken into account the providers' perspective, but, then made rational priority decisions in the total context.

32. Care providers should be encouraged and enabled to make a significant contribution to the development of commissioning strategies. Although the Council ultimately has the democratic mandate and responsibility to decide on priorities and re-shaping, the "intelligence" which providers can bring about needs, preferences, methods, efficiencies, viability and sustainability is of great value.

WORKFORCE

33. The 10 year strategy for social services “Fulfilled Lives, Supportive Communities” has significant implications for the workforce. The objectives of continuous service improvement, the development of new and innovative approaches to meeting care needs and the development of intermediate care services will require the delivery of appropriate training to up-skill the workforce. A well-motivated and high quality workforce in the right numbers and with the right balance of skills is vital.

34. The Government Actuary’s Department’s projections comparing 2007 with 2018 are that the population over the age of 85 will increase from 70,000 to 93,000, an increase of 33%. As a result there will be a proportionate increase in the demand for social care support. At the same time the working population, from which the social care workforce is drawn, will increase from 1,728,000 to 1,763,000, an increase of 2%. During this period it is expected that the economy of Wales will improve significantly offering better employment prospects, reduced unemployment and increased wealth for its citizens.

35. The Parties to this Memorandum will examine the implications of demographic change and service development on workforce requirements and consider what measures need to be put in place to ensure that an adequate and appropriately skilled workforce can be maintained over the next 10 years.

36. They will support the local and regional Workforce Development Partnerships as the main vehicle for cooperation in this respect. The partners will consider what measures can be taken to raise the profile of social care and will consult with the Care Council for Wales to ensure that initiatives support their workforce development initiatives.

37. The partners will work to promote the Welsh Assembly Governments concept of “one sector, one workforce”.

SIGNED ON BEHALF OF...

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Leading Social Services in Wales
Yn arwain Gwasanaethau Cymdeithasol yng Nghymru

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UKHCA
UNITED KINGDOM HOME CARE ASSOCIATION LIMITED
INCORPORATING HOME CARE AND HOME NURSING SERVICES

GWEITHLU

33. Mae gan y strategaeth 10 mlynedd ar gyfer gwasanaethau cymdeithasol ‘Bywydau Bodlon, Cymunedau Cefnogol’ oblygiadau sylweddol o ran y gweithlu. Bydd angen hyfforddiant priodol i ddatblygu sgiliau’r gweithlu er mwyn diwallu’r amcanion, sef, gwella cyson yn y gwasanaethau, datblygu ymagweddau newydd ac arloesol tuag at ddiwallu anghenion gofal a datblygu gwasanaethau gofal canolradd. Mae gweithlu uchel ei ansawdd a chywir o ran nifer a chydbwysedd sgiliau yn hanfodol.

34. Mae rhagamcaniadau Adran Actwari’r Llywodraeth sy’n cymharu 2007 â 2018 yn dangos y bydd y boblogaeth sydd dros 85 mlwydd oed yn cynyddu o 70,000 i 93,000, cynnydd o 33%. O ganlyniad bydd yna gynnydd cyfatebol yn y galw am gymorth gofal cymdeithasol. Ar yr un pryd bydd y boblogaeth sy’n gweithio, sy’n cynnwys y gweithlu gofal cymdeithasol, yn cynyddu o 1,728,000 i 1,763,000, cynnydd o 2%. Yn ystod y cyfnod hwn disgwylir y bydd yr economi yng Nghymru yn gwella’n sylweddol felly cynnig gwell rhagolygon gwaith, gostyngiad mewn diweithdra a chynnydd yng nghyfoeth ei dinasyddion.

35. Bydd y partïon i’r Memorandwm hwn yn archwilio goblygiadau’r newid demograffeg a datblygiad gwasanaethau ar ofynion y gweithlu gan ystyried pa fesurau sydd angen gosod yn eu lle i sicrhau bod modd cynnal gweithlu sydd â sgiliau priodol a digonol dros y 10 mlynedd nesaf.

36. Yn hyn o beth, byddant yn cefnogi Partneriaethau Datblygu’r Gweithlu yn lleol a rhanbarthol fel y prif gyfrwng ar gyfer cydweithredu. Bydd y partneriaid yn ystyried pa fesurau y gellir eu cymryd i godi proffil gofal cymdeithasol, a byddant yn ymgynghori â Chyngor Gofal Cymru i sicrhau bod mentrau yn cefnogi’u mentrau datblygu’r gweithlu.

37. Bydd y partneriaid yn gweithio i hyrwyddo’r cysyniad Llywodraeth Cynulliad Cymru, sef ‘un sector, un gweithlu’.

COMISIYNU A CHONTRACTIO

28. Fodd bynnag, mae'n bwysig bod y ffioedd yn cael eu trafod yng nghyd-destun ehangach y perthnasau a'r ddealltwriaeth a lunnir, fel y disgrifiwyd gennym, heb oruchafu a chymryd lle'r cylch gwaith ehangach.

29. Rhaid i'r drafodaeth ynglŷn â thalu am ofal anelu i gyd-ddeall y darlun llawn:

- o safbwynt y darparwr: sut y mae'r galw a'r defnydd yn newid, sut y mae costau'n symud (yn enwedig costau llafur, adeiladau, deunyddiau, a gofynion rheoleiddiol), a hyfywdra a chynaladwyedd yn y sector
- o safbwynt y comisiynydd sut mae'r Cyngor am ailffurfio'r ddarpariaeth gofal cymdeithasol er mwyn diwallu anghenion a dewisiadau yn y ffordd orau posib, a chyflawni'r canlyniadau gorau a gwerth am arian; sut y bydd yn datblygu ei fwriadau comisiynu (yn cynnwys y strwythurau gwobrwyo a fydd yn adlewyrchu'r gwasanaethau hynny y mae'n dymuno eu cynyddu, a'u hansawdd), y cyllid cyffredinol sydd ar gael, y galw a'r blaenoriaethau sy'n cystadlu am ei adnoddau, disgwyliadau a rhagdybiaethau LlCC, gofynion rheoleiddio a newidiadau mewn ymddygiad sydd ei angen i gyflawni'r canlyniadau a ddymunir.

30. Defnyddir y fethodoleg sydd ar gael i gynorthwyo'r trafodaethau. Gall y pecyn cymorth a ddatblygwyd i Gymru gan William Laing yn ogystal â modelau eraill o'r fath, gynorthwyo'r darparwyr i ddeall tueddiadau costau a phwysau. Bydd y strategaethau comisiynu sy'n cael eu llunio a'u hystyried gan Gynghorau a'u partneriaid allweddol, yn nodi anghenion a dewisiadau, ffyrdd gorau o ddiwallu anghenion, cyflawni effeithlonrwydd ledled y system a nodi'r ffordd y mae'r Cyngor am ailffurfio'r ddarpariaeth. Bydd datganiadau corfforaethol y Cyngor yn nodi'r cynlluniau, yr adnoddau sydd ar gael a'r ffordd o bennu blaenoriaethau.

31. Bydd unrhyw drafodaeth yn cael ei seilio ar barch cilyddol, ac yn cydnabod na all yr un o'r ffactorau/dadansoddiadau hyn oruchafu ac eithrio eraill, a bod yn rhaid i'r Cyngor yn gyntaf ddangos ei fod wedi ymgynghori'n ofalus, gwrando ar, deall ac ystyried safbwynt y darparwyr, cyn gwneud penderfyniadau rhesymol yn y cyd-destun llawn.

32. Dylid annog a galluogi darparwyr gofal i gyfrannu'n sylweddol at ddatblygu strategaethau comisiynu. Er bod gan y Cyngor y mandad democratig a'r cyfrifoldeb yn y pen draw i benderfynu ar flaenoriaethau ac ailffurfio, mae'r wybodaeth sy'n galluogi darparwyr i ddiwallu anghenion, dewisiadau, dulliau, effeithlonrwydd, hyfywdra a chynaladwyedd yn werthfawr iawn.

COMISIYNU A CHONTRACTIO

24. Mae pwysau ar adnoddau wedi arwain at gynnydd yn nhensiynau rhwng comisiynwyr a darparwyr gwasanaethau o ran y ffioedd a godir am y gwasanaethau a ddarperir.

25. Bydd y cyfarfodydd lleol yn canolbwyntio ar y partïon sy'n cyfrannu at gyd-ddealltwriaeth o anghenion a dewisiadau dinasyddion a fydd o bosib angen gofal cymdeithasol, a'r ffordd y maen nhw'n newid, gan newid:

- ffurf, ansawdd, digonolrwydd a chynaladwyedd y ddarpariaeth gofal cymdeithasol ar hyn o bryd
- y sail dystiolaeth sy'n nodi'r ffordd orau i ddiwallu anghenion
- bwriadau a blaengynlluniau comisiynwyr a darparwyr yn nhermau'r ffordd y maen nhw am "ailffurfio" gwasanaethau
- y cyfyngiadau a'r galw sydd ar y partïon; o safbwynt y darparwyr: y llafur addas, adeiladau a deunyddiau, disgwyliadau'r cyhoedd, gofynion rheoleiddiol, costau a thueddiadau sy'n newid, ac, o safbwynt comisiynwyr: blaenoriaethau corfforaethol y Cyngor, y galw a'r cyfrifoldebau sydd rhaid iddynt fodloni ledled gofal cymdeithasol a'i holl ddyletswyddau, gofynion rheoleiddiol, disgwyliadau'r cyhoedd, y llafur sydd ar gael, y newid i'r galw ac anghenion, a'r cyllid sydd ar gael i'r Cyngor gan LCC (a'i rhagdybiaethau cysylltiedig)
- newidiadau cynlluniedig a fydd yn effeithio ar bartïon eraill
- sut y gall y partïon gydweithio i ailffurfio gofal cymdeithasol lleol er mwyn iddo gydweddu'n well gydag anghenion a dewisiadau, gwell gwerth am arian, cynaladwyedd, a gwell canlyniadau ar gyfer dinasyddion sydd mewn angen, boed yn unigol neu ar y cyd.

26. Ynghyd â chydymffurfio â'u rhwymedigaethau statudol priodol, y cytundeb ar gyfer darparu gwasanaeth yw canolbwynt y berthynas rhwng y contractwr a'r darparwr. Fel achos cyffredinol o arfer dda, dylai cytundebau fod yn deg a chyfiawn, gyda dyletswyddau, cyfrifoldebau a rhwymedigaethau sy'n cydbwyso rhwng y partïon. Bydd y partïon i'r Memorandwm hwn yn trafod ffurf a chynnwys y cytundebau ar gyfer gwasanaethau gofal gyda'r nod o hyrwyddo cydymddiried, a thynnu ar ganllawiau presennol a darganfyddiadau ac argymhellion ymchwil defnyddwyr.

27. Mae gosod ffioedd rhesymol yn hanfodol i gynaladwyedd ac ansawdd y gwasanaeth a ddarperir, a gallu'r Cyngor i gwrdd â'i amrediad llawn o gyfrifoldebau ac ystod eang o anghenion, yn ogystal â gosod lefel derbyniol o Dreth y Cyngor. Mae'n hanfodol bod y mater penodol o osod ffioedd yn destun trafod ar agenda'r trafodaethau lleol rheolaidd rhwng comisiynwyr y Cyngor a darparwyr gofal cymdeithasol annibynnol.

CYFATHREBU A GWEITHIO MEWN PARTNERIAETH

18. Mae trafodaethau rheolaidd rhwng y comisiynwyr a darparwyr gofal cymdeithasol lleol yn ardaloedd y Cyngor ledled Cymru yn hanfodol i ddatblygiad iach y ddarpariaeth a'r modd o ddiwallu anghenion a dewisiadau hyd yr eithaf.

19. Mae cysylltiadau effeithiol rhwng y comisiynwyr a darparwyr gwasanaethau yn hanfodol er mwyn sicrhau bod cynlluniau strategol yn ystyried gallu'r sector annibynnol i ymateb i'r galw am wasanaethau. Dylai darparwyr gwasanaethau fod yn ymwybodol o fwriadau strategol y comisiynwyr a'u hystyried wrth gynllunio'u busnes.

20. Mae Bywydau Bodlon Cymunedau Cefnogol yn nodi newidiadau a datblygiadau'r gwasanaethau cymdeithasol yn y cyfnod hyd at 2018. Y mae'n cymeradwyo datblygiad y fforymau sector annibynnol lleol fel sail dda ar gyfer ymgysylltu profiadau ac adnoddau'r sector annibynnol i gyfrannu at wasanaethau mwy effeithiol, rheolaidd ac o ansawdd uwch ledled Cymru.

21. Bydd y partïon i'r Memorandwm hwn yn annog camau i sefydlu fforymau sector annibynnol lleol er mwyn hwyluso'r modd o gynllunio a chyflenwi gwasanaethau'n effeithiol. Bydd diffyg ymgysylltiad ar ran nifer o ddarparwyr gwasanaethau drwy gyrff cynrychioliadol neu rwydweithiau eraill yn rhwystro'r newid.

22. Wrth ystyried y cyd-destun, a hwyluso trafodaethau o'r fath, dylai Cynghorau enwi'r mudiad (au) sydd â thystiolaeth eu bod nhw'n medru cynrychioli'r nifer fwyaf o ddarparwyr gofal lleol, annog pob darparwr i ymuno â'r mudiad(au) hynny fel canolbwynt i'r ffordd y byddant yn trafod gyda'r sector, a threfnu cyfarfodydd o leiaf pedair gwaith y flwyddyn, felly'n sicrhau cydbwysedd da rhwng darparwyr gofal preswyl a darparwyr gofal cartref. Yn eu tro, bydd mudiadau sy'n darparu gwasanaethau yn annog cynrychiolwyr lleol i gyfranogi'n llawn mewn cyfarfodydd, ar hyd y llinellau hyn.

23. Mae'r fath fforymau yn ymddangos eu bod nhw'n gweithio orau pan fod cyfraniad y sector annibynnol yn derbyn cefnogaeth swyddog proffesiynol sy'n medru datgan barn, sicrhau cydbwysedd, gweithio ar, ac ychwanegu at y sail dystiolaeth a thrafod telerau o fewn perthnasau.

CYFARFODYDD

14. Bydd arweinyddion y partïon i'r Memorandwm hwn yn cyfarfod o leiaf teirgwaith y flwyddyn i drafod y materion sy'n ymwneud â hwy. Nod y cyfarfodydd hyn bydd hyrwyddo cydweithrediad adeiladol rhwng y partïon sy'n gysylltiedig â darparu gwasanaethau gofal a chymorth drwy annog ffyrdd o weithio sy'n:

- hyrwyddo canlyniadau positif a gofal o ansawdd da ar gyfer y rheiny sy'n defnyddio gwasanaethau,
- hyrwyddo cyd-ymddiried,
- annog didwylledd a thryloywder,
- arwain at drin pob parti'n degan gynnwys staff gofal, a
- ceisio datrysiadau i broblemau, a'u gweithredu i ddatrys y materion dan sylw.

15. Adeg y cyfarfodydd hyn, bydd y partïon yn ymdrechu i ddod i'r gyd-ddealltwriaeth gorau posib o ran deall:-

- anghenion a dewisiadau'r boblogaeth
- y sail dystiolaeth a'r ffordd orau i ddiwallu anghenion
- ein blaenoriaethau a'n blaengynlluniau priodol
- modd o gydweithio'n well a allai arwain at well effeithlonrwydd
- cytuno ar neges a ellir ei gyfleu i'n haelodau, rheolyddion a'r Llywodraeth.

16. Byddwn yn:

- annog ein haelodau ledled Cymru i lunio mecanweithiau'n seiliedig ar ardaloedd y Cyngor er mwyn cynnal trafodaethau rheolaidd rhwng comisiynwyr y Cyngor, rheolwyr gofal a chynrychiolwyr darparwyr gofal cymdeithasol y sector annibynnol
- ymdrechu i lunio cyd-destun aeddfed a realistig ar gyfer meithrin cysylltiadau rhwng ein haelodau ledled Cymru, gan gynnwys modd o fynd i'r afael â'r mater sensitif o bennu'r ffioedd ar gyfer talu am ofal
- cydweithio i ddylanwadu ar Ganllaw LlCC ar gomisiynu a chaffael/meithrin cyswllt mewn gofal cymdeithasol a chyfleu'r cynnydd yr ydym yn ei wneud i LCC ynglŷn â'r cysylltiadau rhwng ein mudiadau.

17. Drwy wneud hyn byddwn yn dangos ein hymrwymiad at wella canlyniadau drwy gydweithio gyda, ac ar gyfer pobl sydd angen gofal cymdeithasol.

ymhob lleoliad, sy'n cynnwys gwasanaethau dydd ar gyfer oedolion, boed yn y cartref, gwasanaethau gofal dydd a phreswyl, yn ogystal â gwasanaethau preswyl i blant. Cenhadaeth y Fforwm yw ymgysylltu a chefnogi darparwyr annibynnol mewn ffordd broffesiynol er mwyn gwella ansawdd gwasanaethau a hyrwyddo agenda datblygu'r gweithlu Cyngor Gofal Cymru.

9. **CYMDEITHAS CARTREFI NYRSIO COFRESTREDIG** yw corff cynrychioliadol y DU ar gyfer perchenogion cartrefi nyrsio, sy'n weithredol iawn yng Nghymru. Ffurfiwyd y gymdeithas ym 1968, a dathlwyd deugain mlynedd ym mis Mai 2008. Mae'r CCNC yn gweithio'n agos gydag ASGC, CLlLC, AGGC a LlCC i hyrwyddo a datblygu ymhellach y gwasanaethau gofal iechyd a ddarperir i gleifion yn y cartrefi hynny yng Nghymru sy'n aelodau.

10. **CYMDEITHAS GOFAL CARTREF Y DU** yw'r Gymdeithas broffesiynol gynrychioliadol ar gyfer darparwyr gwasanaethau gofal cartref yn y sector annibynnol.

11. Rydym yn cydnabod y cymorth a gawsom gan Asiantaeth Gwella Gwasanaethau Cymdeithasol wrth gytuno ar y Memorandwm pwysig hwn.

12. CYDNABYDDWN y cyd-destun:

- y mae, ac y bydd gofal cymdeithasol yn cael ei ddarparu gan amrywiol gyrff yn y sectorau statudol, gwirfoddol a phreifat
- sy'n dangos y cyfrifoldeb sydd gan Gynghorau i ffurfio'r ddarpariaeth gofal cymdeithasol yn eu hardaloedd mewn ffordd sy'n diwallu anghenion a dewisiadau'u dinasyddion, a hynny yn y ffordd orau.

13. AC MAE HYN yn galw am aeddfedrwydd rhyngom, er mwyn i ni oll

- barchu ymrwymiad ein gilydd i'r canlyniadau gorau ar gyfer pobl mewn angen
- deall y cyfyngiadau sydd arnom
- cydnabod y galw cynyddol yn sgil poblogaeth sy'n newid, disgwyliadau dinasyddion, rheolaeth, realiti'r cyfyngiadau ar wariant cyhoeddus a'r angen sydd gan ddarparwyr elusennol a phreifat i weithredu ar sail fasnachol.
- canfod meysydd ar gyfer gwelliannau effeithlon ac effeithiol ymhob sector er mwyn defnyddio'r holl adnoddau sydd ar gael i'r eithaf ac osgoi dyblygu swyddogaethau ymhlith asiantaethau

CYFLWYNIAD

1. WLGA, ADSS CYMRU, FFORWM GOFAL CYMRU, CYMDEITHAS CARTREFI NYRSIO COFRESTREDIG a CHYMDEITHAS GOFAL CARTREF Y DU, wedi penderfynu bod angen iddynt gytuno ar Femorandwm Cyd-ddealltwriaeth a'i gyflwyno i aelodau'r pum mudiad a'r rhanddeiliaid megis Llywodraeth Cynulliad Cymru ac AGGC.

2. Mae'r Memorandwm hwn yn mynd i'r afael â heriau penodol sy'n wynebu'r sector iechyd a gofal cymdeithasol dros y ddegawd nesaf. Y mae'n ystyried y Canllawiau Strategol a gyhoeddwyd gan Lywodraeth Cynulliad Cymru yn y cyhoeddiadau Bywydau Bodlon, Cymunedau Cefnogol, Cynllun Oes, a Hyrwyddo Partneriaethau yn y Maes Gofal. Mae'r dogfennau hyn yn nodi'r heriau sylweddol sy'n wynebu'r sector iechyd a gofal cymdeithasol dros y deng mlynedd nesaf.

3. Mae'r memorandwm yn nodi'r ffordd y bydd y pum mudiad cyfranogol yn mynd at i archwilio'r heriau, trafod eu goblygiadau ac ystyried pa argymhellion y gellir eu cynnig i'w haelodau priodol er mwyn sicrhau eu bod yn cyflawni'u hamcanion strategol.

4. Un o amcanion penodol y memorandwm yw annog ymagwedd strategol, gynhwysol a chyson tuag at gynllunio gwasanaethau ar lefel leol, sy'n arwain at wasanaethau cost effeithiol o ansawdd uchel a fydd yn diwallu anghenion a dyheadau dinasyddion.

5. Mae'r Memorandwm hwn yn gam mawr tuag at feithrin cysylltiadau newydd rhwng llywodraeth leol a darparwyr gofal cymdeithasol annibynnol yng Nghymru.

Y PARTNERIAID

6. Mae **CYMDEITHAS LLYWODRAETH LEOL CYMRU** (WLGA) yn cynrychioli buddiannau byd llywodraeth leol ac yn hyrwyddo democratiaeth leol yng Nghymru. Mae'n cynrychioli'r 22 awdurdod lleol ac mae awdurdodau'r 4 heddlu, y 3 gwasanaeth tân ac achub a'r 3 pharc cenedlaethol yn aelodau cyswllt. Mae WLGA yn hyrwyddo gwell llywodraethn leol ac yn helpu'r awdurdodau i lunio polisïau a blaenoriaethau a fydd yn gwella gwasanaethau cyhoeddus a democratiaeth.

7. **ADSS CYMRU** yw'r mudiad cydnabyddedig sy'n darparu arweiniad i'r gwasanaethau cymdeithasol a gofal cymdeithasol yng Nghymru, drwy gydweithio gyda chyrff allweddol sy'n bartneriaid i ddatblygu'r agenda gofal cymdeithasol ymhellach.

8. **FFORWM GOFAL CYMRU** yw'r gymdeithas broffesiynol blaenllaw ar gyfer darparwyr gofal yn y sector annibynnol yng Nghymru. Mae'n cynrychioli pob categori o ofal cymdeithasol

Cyswllt

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Rhodfa Drake
Caerdydd
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www.wlga.gov.uk

Cewch chi rhagor o gopïau trwy gyrchu: www.wlga.gov.uk

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Cewch chi rhagor o gopïau trwy gyrchu: www.adsscymru.org

Cyhoeddwyd: Chwefror 2009

Hawlfraint: Cymdeithas Llywodraeth Leol Cymru/ADSS Cymru

MEITHRIN PARTNERIAETHAU CADARN YN Y MAES GOFAL

Memorandwm Cyd- ddealltwriaeth rhwng WLGA, Cymdeithas Cyfarwyddwyr Gwasanaethau Cymdeithasol Cymru, Fforwm Gofal Cymru, Cymdeithas Cartrefi Nyrsio Cofrestredig a Chymdeithas Gofal Cartref y DU (Chwefror 2009)